



# Customer Questionnaire

**Lions Services, Inc.**  
4600-A North Tryon St.  
Charlotte, NC 28213  
704-921-1527 • Fax 704-921-1577  
Email: lsisale@aol.com

**1. How satisfied are you with the quality and durability of Lions Services products?**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied

**2. How satisfied are you with the delivery of your shipments?**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied

**3. How satisfied are you with the sales representative?**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied

**4. How satisfied are you with Lions Services invoicing procedures?**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied

**5. How satisfied are you with Lions Services website?**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied    N/A

**6. Please rate the ease of purchasing products from Lions Services.**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied

**7. How would you rate your overall experience with Lions Services?**

- Extremely Satisfied    Very Satisfied    Somewhat Satisfied    Slightly Satisfied    Not at all Satisfied

**8. How often do you purchase from Lions Services on average?**

- Once Every 2-3 Weeks    Once every 1 to 2 Months    Once per 3 Months    Once per 6 Months    Once per Year

**9. Please provide any suggestions or comments for Lions Services.**

Thank you for taking the time to complete and return this survey.